

# Managing work related road risk in your supply chain...



... don't get left behind.

# Reducing road risk in your supply chains



Managing work related road risk (WRRR) is everybody's responsibility - even if you don't have your own fleet. The delivery of goods and services generates road transport and any collisions involving your suppliers can affect your business and, ultimately, your reputation.

## How FORS can help

Using responsible fleet operations in your supply chains offers peace of mind that your company is managing its work related road risk. Specifying FORS will help you achieve this.

The Fleet Operator Recognition Scheme (FORS) is a voluntary accreditation scheme encompassing all aspects of safety, fuel efficiency, vehicle emissions and improved operations. FORS helps fleet operators to measure and monitor performance and alter their operations in order to demonstrate best practice. It is open to operators of vans, trucks, mini-buses, coaches and other vehicles, and to the organisations that award contracts to those operators.



FORS can be used by contract specifiers to ensure that the safest, most efficient fleets are used. By specifying FORS in your contracts with fleet operators, your organisation is protecting and enhancing its reputation and helping to improve transport standards across the UK.

For contract specifiers FORS offers valuable benefits and is why an increasing number are making FORS a condition of business.

# Why become a FORS Specifier?



## Drive best practice

As a promoter of FORS, you will be helping to improve the overall levels of safety, efficiency and environmental protection within the industry as well as driving best practice.

## Strengthen the supply chain

Make your transport services one of the strongest links in your supply chain by specifying and contracting FORS accredited suppliers to boost operational efficiency and performance.

## Deliver a better service

Whether you are consumer or business focused, FORS enables you to continually improve your customer experience, building loyalty and boosting your reputation.

## Improve sustainability

FORS accreditation drives lower fuel consumption across your transport fleet, cutting carbon emissions and helping you reduce your environmental impact.

## Maximise safety

Well-trained drivers and well-maintained vehicles mean FORS ensures that your suppliers operate improved road safety standards.

## Your benchmark for outsourcing

As the ultimate in best practice across the European transport industry, FORS is your benchmark of excellence when outsourcing services from this sector.

# How do I specify FORS in my supply chain?



## 1. **Become a FORS Champion**

A FORS Champion represents an organisation which specifies FORS in its supply chain or which promotes FORS. There's no charge for becoming a FORS Champion, you just sign up on the FORS website.

## 2. **Request voluntary sign-up from your supply chain and developers**

Phase-in the requirements of the FORS Standard on a voluntary basis in the first instance by simply asking your suppliers through contracts, and developers through planning, to comply. Requesting but not enforcing the FORS Standard will allow you time to phase in change and will allow a period of adjustment and feedback that may prove beneficial in the long run.

## 3. **Implement FORS through procurement and contractual clauses**

For Responsible Fleet Operations to be accepted and included as part of supplier contracts, the approach and requirements need to be flexible, accessible and manageable to encourage widespread uptake.

To help procurement professionals include Responsible Fleet Operations as part of Responsible Procurement initiatives, FORS has developed a series of contractual options. The options range from requiring the demonstration of Responsible Fleet Operations through non-scheme specific independent audit through to specifying FORS exclusively to simplify compliance monitoring.

Procurement and commercial professionals can choose the option that best suits their organisation.

- Option 1 - Responsible Fleet Operations through independent audit
- Option 2 - Responsible Fleet Operations through FORS or alternative scheme
- Option 3 - Responsible Fleet Operations through FORS

For detailed information please refer to [Specifying FORS in Procurement Contracts](#) on the FORS website.





## How do I monitor compliance?



Checking that your suppliers are meeting their contractual obligations can take place in a number of ways and can be a gradual process to assist you in phasing-in change. Desktop checks can be made using the FORS Online 'Who's on board' website page to verify an operator is FORS accredited to the prescribed accreditation level.

FORS specifiers can also set up their own 'dashboard' on FORS Online that identifies their specific supply chain operators and shows their FORS status (Bronze, Silver or Gold) and the number of days left before re-accreditation is due.

FORS operators are automatically downgraded and removed from the scheme the day their accreditation expires. They can also be removed from the scheme if they breach the FORS Terms and Conditions. Notifications are sent to FORS specifiers when an operator's accreditation in their supply chain is terminated or suspended.

Gate and on-site checks will provide a more in-depth analysis of suppliers' compliance and help can be provided in gearing up site staff to be capable of undertaking such checks.

## Which FORS level do I specify?



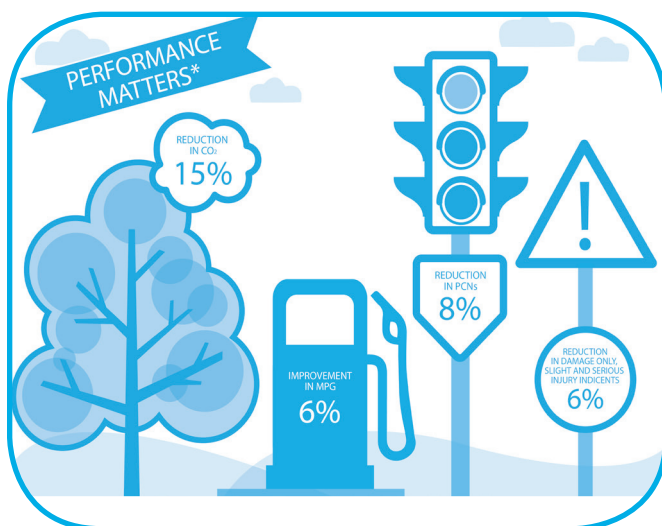
Bronze accreditation is the first step in the progressive scheme. It confirms that the operator employs good practices and complies with all legal conditions of business.

Silver accreditation is awarded to high quality operators who are committed to becoming safer and more efficient, while reducing their environmental impact.

Gold accreditation is awarded only to exceptional operators who have met specific, exacting targets and are continuing to improve their performance.

## Performance matters

FORS members are amongst the safest, most efficient and greenest operators.



Statistics drawn from 200 Silver and Gold members operating 3,686 vehicles

5% less CO<sub>2</sub>, 12% less incidents & 10% less PCNs

“The benefits gained from FORS, including greater road safety, reduced carbon emissions, better training and overall awareness will pave the way to a safer and more sustainable future. We are committed to continual improvement and aim to lead from the front to promote the FORS Standard and encourage other companies to work collaboratively and also adopt FORS.”

Josephine Allman,  
Head of Camden, Accessible Travel Solutions  
Camden Council

# Join the growing band of FORS Champions and Specifiers





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